

NEWSLETTER

June 2020

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SIX YEARS ON AND STILL GOING STRONG!

Busabout is in its sixth year of the Sydney Metropolitan Bus Service Contract for Transport for NSW, with exceptional results for on-time running and customer feedback management. Through ongoing roadwork and continued development in the area, Busabout have been able to deliver additional services to meet the increasing demand, whilst updating and adding buses to our ever-growing fleet.

COVID-19

The impact of the COVID-19 Coronavirus has been felt worldwide. Busabout has taken the threat very seriously, adopting measures to ensure the continued safety and wellbeing of our staff and customers. Until the pandemic is over, please follow Government directives and instructions from drivers. We thank you for your patience and cooperation in these unprecedented times.

CASHLESS FARES

To help protect the health of our drivers and customers, tickets will not be sold on board buses from 25th March 2020. Customers will need to use a valid Opal card, credit card, or debit card to pay for their travel. This initiative is applicable across all Sydney Metropolitan and Outer Metropolitan bus services.

SCHOOL OPAL CARDS

With schools returning to school-based learning from 25th May 2020, please ensure that you have a valid Opal card for travel, and **tap on and off for each journey**. Opal patronage data is essential, and allows us to analyse our services and network to ensure we meet the needs of the local schools and community.

To apply for a School Opal card, purchase a School Term Pass, or report a lost, stolen or damaged School Opal card visit: www.transport.nsw.gov.au/ssts.

Child/Youth Opal cards can be purchased online or from an Opal retailer if you are not eligible for a School Opal card.

